Simplify for Success: Optimizing Veeva Vault Clinical

Configure strategically to provide business value at all maturity levels

Moving to a cloud-based eTMF and/or CTMS is a big and exciting step for clinical operations teams, particularly small to mid-market life sciences organizations. Embracing new technology systems – like Veeva Vault – supports innovation and brings a grand potential for greater efficiency, compliance, and ease of collabora-tion. But how do you make the utopia a reality for your teams?

Challenge

Veeva Vault customers often come to us with an out-of-the-box environment, which provides a broad range of powerful features geared towards an enterprise-class organization. However, if you are part of a small to medium-sized business, you know too well how resource constraints, or business models that differ from larger companies, often make these capabilities feel overwhelming and out of reach. The key is to balance your existing outsourcing model (spend, system integration, and study activities) with the capabilities of your new system(s).

Solution

Simplicity. Tailor the Vault Clinical environment to drive business value from Go Live – not by adding new configurations, but by strategically turning off features that, while beneficial, act more like noise and a barrier to end-user adoption. Reducing the number of milestones to align more closely with your business process-es, refining expected document lists to manage only critical content, and reducing document types to those you manage, are all great places to start. Streamlining page layouts, reports and dashboards reduces the visual impact of these features and greatly enhances the user experience. Tailoring available user actions and simplifying workflow options greatly improves process adherence and ease of adoption.

We start by helping you take the easy wins – something as simple as leveraging a »Saved View« for the CRA team or CRO partner, for example, is enough to make their daily tasks more efficient as they transition into a new system environment and process. Better engagement means increased performance, fewer errors and great-er compliance!

Benefit / Result

- Streamlined data collection and workflows, reducing unnecessary data entry and process steps

- Increased compliance from CROs through efficient in-house processes

- Contextualized user experience design provides focus and boosts productivity

- Enhanced user adoption through more effective solution design

Our Offering

The technology landscape puts tremendous capabilities at your fingertips, but just because you can do something doesn't necessarily mean that it's the right thing, right this minute for you or your team. A simplified foundation provides a system environment primed for agile adaptation, rather than beginning from a place of feature overload: start simple, then mature the system and supporting processes to meet your company's unique needs.

The team at fme can expertly guide you through an analysis of your clinical system landscape and provide a strategic roadmap to quickly transform flat capabilities into recognized business value. This analysis can take many forms, from a review of the current configuration to facilitated working sessions with key team members to help drive user adoption and accelerate change. We are happy to provide you with more detailed information on our clinical service offerings and discuss the most fitting approach. Please talk to us – we look forward to working with you!

fme Life Sciences is a leading provider of business and technology services supporting the deployment of Business Applications and Content Services/ECM solutions to its clients in the Life Sciences Industry. We act as trusted advisors and systems integration specialists across the Clinical, Regulatory and Quality and Manufacturing domains in Europe and North America.

Our capabilities, experience and know-how allow us to provide a high quality end-to-end approach to supporting our clients implement solutions from all the leading Content Services / ECM platforms. These capabilities are focused on Business Consulting, Technology Services and Migration Services.

We provide these services for many large and midsize Life Sciences companies, leveraging our local client facing teams in North America and Europe and our Centers of Excellence in Romania and India.