Global Migration Services for TrackWise Digital®

fme Life Sciences brings over 20 years of complex content migration expertise with Global Life Sciences companies to support Sparta Systems clients and partners. Leveraging the widely used migration-center product as the core engine, with a purpose built TrackWise Digital Connector, clients can now have increased confidence in successful migration to TrackWise Digital (TWD).

Sparta Systems' quality management system offering fully integrated solutions for managing quality, documents, training, complaints and supplier quality.

As a longtime leading partner to Life Sciences companies, Sparta Systems has a strong heritage in providing quality management software to its global client base. Managing the many aspects of regulated content plays an important part in delivering robust and extendable solutions. Whether the solution is delivered on-premises or leverages a cloud-based platform, ensuring the availability and maintenance of high-quality data is a fundamental requirement. fme Life Sciences has been supporting Life Sciences companies to manage their data and documents and has completed hundreds of complex migration projects for large and mid-size organizations. With a broad experience managing migrations from and to all major document management platforms, fme provides a high-quality migration service leveraging the market leading migration-center product. We tailor our teams based in North America and Europe to support both local country, regional and global project needs through our Centers of Excellence model.

The Challenge of Migration Projects

Several questions might arise when you begin planning your migration

- Is your data of the necessary high quality?
- Who organizes the communication with the operational departments?
- Do you have the right hardware configuration?
- Who defines the transformation rules?
- How do you ensure that your delivery targets are met?
- What kind of reporting and validation is required?
- In case you have special requests, how can they be implemented?
- Do you have the right people with the right skills?
- Is your time and cost estimation accurate?
- How do you minimize service downtime on the target system?

How Migration Services Supports You

The fme Life Sciences Migration Services team supports our clients and partners with migration project services utilizing the fme migration-center product. Whether you need support in a specific country, or you require someone to take care of your global TrackWise Digital migration needs in a broader agreement, our team is equipped to deliver the highest quality results.

Our team consists of highly experienced developers, project managers, migration specialists and support experts, enabled to support client projects or partner engagements. Through our best practice methods, market leading software tools and the experienced professionals in the fme Centers of Excellence in the US and Europe, we are able to provide high quality outcomes, while always keeping cost management a high priority.

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Frankfurt, DE

fme SRL
Cluj-Napoca, RO

fme Offshore Resource
India

fme US, LLC
Danbury, CT

Analysis & Planning

Do you have a migration project planned? Then our Migration Assessment offering may be a good starting point. Our migration experts are available for support.

- On-site assessment of your existing and planned environments
- Recommendation of the optimal procedure for upgrading or migrating your environment to the current version or to a new content services platform
- Depending on the complexity of your project, we also recommend a single or multi-day analysis conducted by fme experts, in order to determine the appropriate strategy

Proof of Concept

Before starting out big, you should be sure that you have the right plan to fulfill your requirements. This is especially important to reveal possible risks or limits, so you can deal with them at an early stage of your project and estimate the total cost and time needed. The outcome of a proof of concept will be a sample of migrated objects in the target system and a review of the migration approach before the main project begins.

Project & Communication Management

A migration project always requires extensive coordination. At project go-live, it is your workforce that interacts with the systems and they need to be interrupted as little as possible during a content migration. Therefore, strong project management and the involvement of the relevant user representatives is an important matter in migration projects. Benefit from our experience and use our techniques that have been proven reliable and effective in this field.

Monitoring & Reporting

Especially in large migrations, monitoring and reporting is critical for several reasons

- Ensuring transparency and accountability of the migration
- Early awareness of problems
- Compliance
- Meet QA targets

We can support you by setting up monitoring and reporting tools that ensure you are always up to date about the current project status.

Partner Support

We fully engage and support our partners in their client project from commencement to go-live.

Whether its support for a Workshop, migration-center-product assistance, Data Enrichment or Verification processes, we provide a full-service operation.

Quality Assurance

While migrating, it is important to verify that all migrated content arrives in the target system with the highest level of quality.

We help you to set up validation strategies for your TWD migration project including:

- Black box test strategy
- Creation and adaptation of QA documents and reports
- Definition of representative sample sets

Full Service or Partner driven

Directly for clients or through their partner of choice, we support migrations to TWD and take care of your migration needs. Our team supports various tasks:

- Providing and executing a project plan
- Installing, configuring and operating migration-center
- Managing the entire project documentation and communication

fme Life Sciences is a leading provider of business and technology services supporting the deployment of Content Services and ECM solutions to its clients in the Life Sciences Industry. We act as trusted advisors and systems integration specialists across the Clinical, Regulatory and Quality and Manufacturing domains in Europe and North America.