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Application Modernization for OpenText Documentum

Protecting investments in the OpenText Documentum platform and inspiring users

A large number of our clients use OpenText Documentum as a document management platform for the administration of regulated and particularly sensitive documents, sometimes in installations with tens of thousands of users. The platform has a very high level of maturity, is both robust and secure, and therefore Documentum is the perfect foundation for our clients' business-critical applications. Especially with regard to the user interfaces (Webtop and the classic D2 client) and application operation, however, they find that their platform is a bit outdated and falls short of the current requirements of their users and IT in these respects. The aforementioned clients often lack performance and user-friendliness in everyday use. Since they are not integrated into the familiar Office365 world by default, many users miss functionalities that allow simultaneous and easy collaboration. Consequently, the acceptance of users has dropped. Replacing such an important business-critical platform, however, is cost-intensive, involves many risks and dangers and is therefore usually not an option.

With the »Application Modernization for OpenText Documentum« package, you protect your investment in the OpenText Documentum platform. Together, we modernize your platform by bringing your Documentum infrastructure and applications to the cloud.

For this purpose, we offer various service packages and products that will help you to inspire your users with modern interfaces, simplify day-to-day administration, reduce operating costs, and increase value with new AI-based functionality.

Benefits

- Completely automated setup of Documentum in the in the cloud simplifies and accelerates the deployment of identical staging environments, deployment of applications, and general operation
- Preserves your investment in Documentum licenses
- Reduction of operating costs by integrating fme Managed Services (optionally through our NearShore Center in Romania)
- Increased efficiency through integration of fme dqMan for administration
- Adherence to compliance and security requirements through complete automation and audit-proof archiving
- Productivity increase through integration with Microsoft Office 365
- Time savings through integration of cloud-based services such as speech recognition, automated translation, full text recognition, classification, and much more.

Our approach to application modernization includes the following elements:

Program and Change Management

- Setting up an individual program
- Synchronization of different application modernization projects
- Proven project workflow:
  · Analysis and preparation
  · Implementation including (in-place) migration
  · Rollout including initial intensive support by our developers (Hypercare)
  · Operation and support or, if desired, handover to the customer
- Communication services (change management) to increase user acceptance

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Overview of fme Application Modernization Services

Program and Change Management	**fme Core Services for Documentum**	Continued enhancements Digitize and accelerate processes
	Modern User Interface D2 Smart View Client | D2 Mobile Client | fme CSF	
fme Custom Solution Framework	Backend in the Cloud and Enterprise Application Integration	Support and Operations

Modern user interface: Documentum D2 Smart View and Documentum D2 Mobile

The modern D2 Smart View Client and the D2 Mobile Client offer user-friendly access to information from all common browsers and mobile devices.

Furthermore, the Cloud Edition of the Documentum Server supports Azure, AWS, Google Cloud Platform and the Open-Text Cloud and runs very stable with all providers.

- We introduce the Documentum D2 Standard Client, D2 Smart View Client and D2 Mobile Client for you.

- Optional: Integration with Office 365/SharePoint

Custom-fit client for special requirements: fme Custom Solution Framework

The standard clients of ECM providers do not satisfy many customers. are not satisfied. Furthermore, special features are often required which significantly simplify the daily work with documents. For these requirements we have For these requirements we have created a created a special framework, the fme Custom Solution Framework. Many basic functionalities have already been developed. They are compiled into an individual client depending on the customer's requirements and, if necessary, supplemented by special functionalities.

- We will implement our fme Custom Solution framework with a range of different UI/UX design customization options

- Optional: Integration with Office 365/SharePoint

- Optional: We implement user interfaces that were designed specifically for use on mobile devices

Backend in the Cloud and Enterprise Application-Integration

- 1:1 migration or migration and extension of Documentum to the cloud. Here we extend your Documentum system with state-of-the-art cloud services, such as speech recognition and control, translations, text recognition and analysis (also on legacy documents).

- We maximize your Documentum capabilities, especially in terms of processing speed

- Our integration-center enables us to connect your Documentum system to other enterprise applications such as ERP (e.g. SAP), CRM, HCM or Microsoft 365

Continued enhancements: Accelerate and digitize your processes

- For more complex reporting, we connect e.g. Qlikview to your system. With Qlik's proven in-memory technology, you generate search results in seconds

- With the connection of a »Robotic Process Automation« to your Documentum system we can automate many of your processes

- With the introduction of digital signatures, we can make your approval processes legally secure and paperless (e.g. by connecting DocuSign)

Increased efficiency for administration and operations

- Our fme dqMan facilitates the administration of your Documentum applications (with more than 10,000 customers worldwide, the fme dqMan is virtually the standard help tool for Documentum administrators)

- With the Qlikview dashboard customized by us, you have all your critical KPIs always in sight

- We offer 24*7 support (second-, third-level or operational support) on request, cost-effectively through our near-shore subsidiary in Romania

fme – Your Documentum Partner

Modernization of OpenText Documentum applications is our area of specialty. As long-time experts, we are convinced that Documentum, especially with a view to the backend, is still one of the best, most comprehensive and sophisticated ECM solutions on the market.

As an OpenText partner with a targeted focus on the Documentum landscape, (Documentum, Infoarchive, Captiva) we possess extensive project experience.

Our team of 60+ well-trained and highly experienced Documentum consultants has successfully worked with more than 100 Documentum customers over the past several years to sustainably modernize their systems and processes.

With our Documentum-related products and frameworks, as well as our specially trained and highly experienced Documentum support and operations team, we are currently the only full-stack provider for Documentum application modernization.

What are your individual challenges? We would be happy to make you a suggestion on how to bring your Documentum infrastructure and applications into the cloud and modernize your applications. We look forward to talking with you!